



Bountagu Big Local Two Year Plan

Period 2019- 2021

APPENDICES

Including

Appendix A: Bountagu Big Local Community Profile, March 2019

Appendix B: Community Research - Residents Survey

Appendix C: Community Research - Stakeholder Survey

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Appendix A: Bountagu Big Local Community Profile, March 2019

1. History and map

'Bountagu' is the name chosen for the Bounces Road/Montagu Road Big Local area, situated in Lower Edmonton N9.

The Montagu Estate, which was built in 2002-2003, has streets named after major rivers of the world such as Hudson, Tigris and Zambezi.

On the edge of the Bountagu area is Montagu Recreation Ground

Bounces Road used to be called Bounces Lane in the late 19th century.

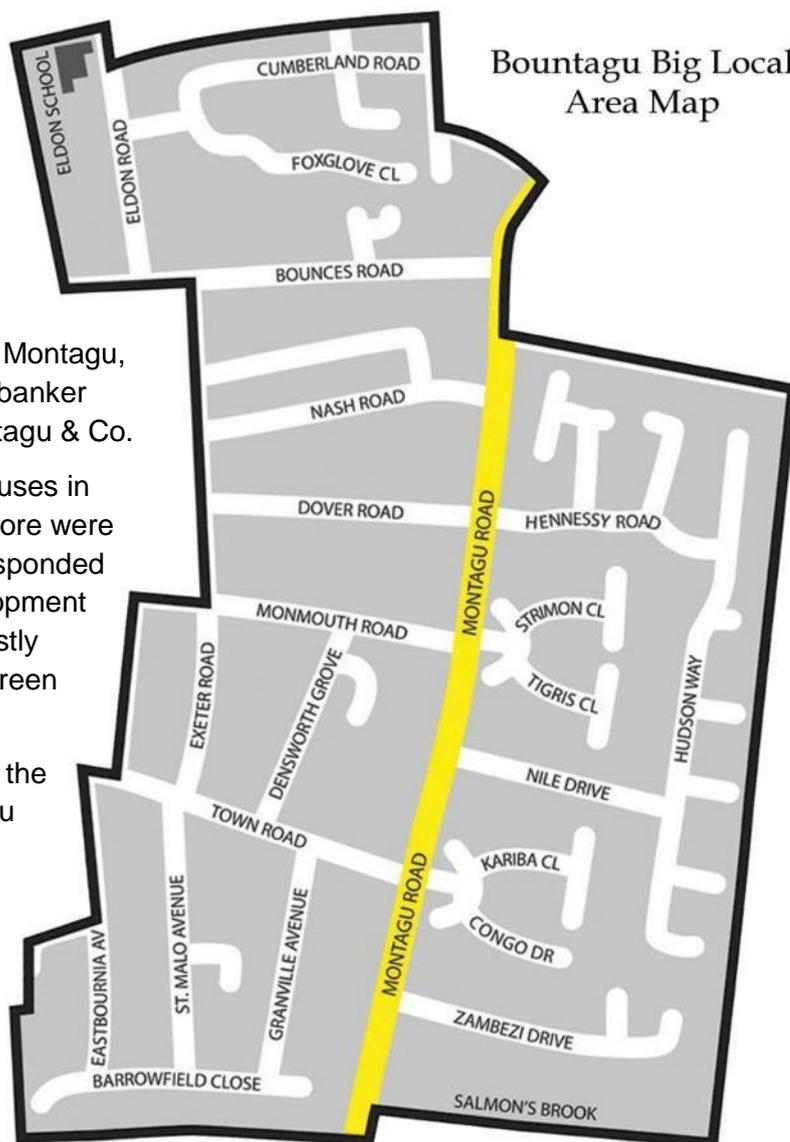
Montagu Road is named after Samuel Montagu, 1st Baron Swaythling; a politician and banker who founded the bank of Samuel Montagu & Co.

During the Second World War, 433 houses in the area were totally destroyed, and more were badly damaged. Edmonton Council responded with a massive programme of redevelopment and in the 1950s, council housing (mostly blocks of flats) was built at Jeremy's Green and Barrowfield Close.

Walbrook House, the tower block near the junction of Bounces Road and Montagu Road, was built in the late 1960s.

Flooding in 2000 in the Bountagu area caused damage to 192 properties in Granville Avenue and Montagu Road.

Three tower blocks were demolished in Edmonton in the early 2000s, and many of the residents who resided there now live on the Montagu Estate.¹



¹ Bountagu Big Local, 2013, *Bounces Road/Montagu Road Big Local Area Big Local Plan*, Retrieved from https://www.londonplay.org.uk/resources/0000/1068/Bountagu_Plan.pdf

2. People

Age			
	% in Bountagu ²	% in Enfield ³	% in London ⁴
0-19	34.6%	27.47%	24.75%
20-24	7.35%	5.8%	6.3%
25-34	15.3%	15.4%	18.74%
35-44	12.7%	14.34%	15.96%
45-54	14%	13.92%	13%
55-64	8.1%	10%	9.38%
65+	8%	13%	11.77%

Ethnicity			
	% in Bountagu ⁵	% in Enfield ⁶	% in London ⁷
White British	21.8%	40.75%	44.9%
Mixed	7.6%	5.7%	5%
Asian	10.6%	7.89%	18.5%
Black	34.4%	11%	13.3%
Other Black & Minority Ethnic Groups	6.7%	4.4%	3.4%

There are just over 5,000 people living in the Bountagu Big Local area. At the 2011 Census, 34% of the population were Black (which compares to 11% in the Borough of Enfield); 22% were White British (which compares to 41% in Enfield); and 11% were Asian (which compares to 8% in Enfield).⁸ Lower Edmonton, the ward in which Bountagu is situated, contains higher proportions of children and young adults than the Borough average.⁹

² OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

³ ONS, 2017, *Mid-Year Estimates*, Retrieved from <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/populationestimatesforukenglandandwalesscotlandandnorthernireland>

⁴ ONS, 2017, *Mid-Year Estimates*, Retrieved from <https://www.ons.gov.uk/peoplepopulationandcommunity/populationandmigration/populationestimates/datasets/populationestimatesforukenglandandwalesscotlandandnorthernireland>

⁵ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

⁶ GLA, 2019, *Enfield, London Area Profile*, Retrieved from <https://iao.blob.core.windows.net/publications/reports/f11c199d237c4cb79bca5427bfe8511d/E09000010.html>

⁷ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

⁸ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

⁹ Enfield Council, 2018, *Ward Profile: Lower Edmonton 2018*, Retrieved from <https://new.enfield.gov.uk/services/your-council/borough-and-wards-profiles/about-enfield-information-lower-edmonton.pdf>

The Index of Multiple Deprivation is the most comprehensive measure of multiple deprivation. It highlights that 83.9% of people in Bountagu are living in one of the 20% most deprived areas in England compared with the London average of 22.8%.¹⁰

2.1 Children

- 31% of children are living in poverty in Bountagu compared with 19% across London.
- 21.4% of children are in 'out of work' households in Bountagu compared to a London average of 13.3%.
- 50.1% children are in lone parent households in Bountagu compared to a London average of 32.4%.
- 30.8% of children are in poverty in Bountagu compared to a London average of 18.8%.
- 100% of children are in need in Bountagu compared to a London average of 36.8%.¹¹

2.2 Pensioners

- 34% of pensioners are pension credit claimants in Bountagu compared to a London average of 20.3%.¹²

3. Health

In the Lower Edmonton ward, the most recent estimates of life expectancies for men and women show that they are both below the Borough average.¹³

- 16% of people have a limiting long-term illness in Bountagu compared with 14% across London.
- 17% people aged 16-64 have a limiting long-term illness in Bountagu compared to a London average of 11%.
- 27.3% of children in year 6 are obese in Bountagu compared to a London average of 22.8%.
- 27.3% of adults are obese in Bountagu compared to a London average of 20.7%.¹⁴

4. Environment

- The proportion of people 'satisfied with their neighbourhood' (69.2%) is lower than the average across London (74.4%).¹⁵

5. Local economy

The largest employment sectors in Bountagu are retail (22%), health and social work (16%) and education (10%). Compared to London (39%), Bountagu has a significantly smaller proportion (20%) of people working in professional or associated occupations. Again, there is an 'unemployment to available jobs' ratio of 33.67% compared to the London average of 6.67. Nearly half of all households have no car and 38% have one car.¹⁶

In the 21 wards of Enfield Borough, Lower Edmonton has the 2nd lowest average household income (in 2018). And the proportion of households in Lower Edmonton with an income of less than £15,000 is 24.5%, compared to a Borough average of 16.7%.

¹⁰ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹¹ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹² OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹³ Enfield Council, 2018, *Ward Profile: Lower Edmonton 2018*, Retrieved from <https://new.enfield.gov.uk/services/your-council/borough-and-wards-profiles/about-enfield-information-lower-edmonton.pdf>

¹⁴ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹⁵ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹⁶ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

In the income domain of the Index of Multiple Deprivation, 100% of people in Bountagu are living in one of the 20% most deprived areas in England, compared to the London average of 25.6%.¹⁷

5.1 Employment

- 26% people aged 16-74 are in full-time employment in Bountagu compared with 40% across London.
- 4.8% of people in Bountagu are claiming unemployment benefit compared to 2.8% in Enfield and a London average of 2.3%.
- Youth unemployment is at 4.2% in Bountagu compared to a London average of 2.8%.
- 7.2% of people claim incapacity benefits in Bountagu compared to a London average of 4.5%.
- 21.4% people claim attendance allowance in Bountagu compared to 13.1% in London.
- 6.3% people receive PIP in Bountagu compared to 3.3% in London.
- Universal Credit Claimants: 3.3% of people in Bountagu are in the category 'searching for work' compared to 1.5% in London.
- 14.7% of people are claiming working-age DWP benefit in Bountagu compared to the London average of 9.3%
- In the employment domain of the Index of Multiple Deprivation, 83.9% of people in Bountagu are living in one of the 20% most deprived areas in England, compared to the London average of 13.9%.¹⁸

5.2 Debt

- Personal debt is £840 compared to a London average of £687.¹⁹

6. Business

The three largest industry groups for businesses based in Bountagu are construction (13.5%), business administration and support services (11.3%) and health (11.3%).²⁰

There are a limited range of small shops in the Bountagu area, offering mainly food, including takeaways and newsagents. The larger outlets are Enfield Food Centre on the corner of Town Road and Montagu Road and Lawsons Timber Merchant on Montagu Road.²¹

7. Services

Within Lower Edmonton ward as a whole, there is one primary health care centre and one dental surgery.²²

8. Housing

There are three housing estates within Bountagu: Walbrook House and Bounces Road Estate in the north, Barrowfield Estate in the south and the Montagu Estate in the east. There are three main social housing providers: Enfield Homes (part of Enfield Council), London and Quadrant Housing Association and Christian Action Housing (CAH). CAH let their Bounces Road Estate Community Hall in Foxglove Close to Mencap, as an Opportunities Centre for people with learning disabilities.

¹⁷ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹⁸ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

¹⁹ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

²⁰ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

²¹ Bountagu Big Local, 2016, *Community Development Plan April 2016 – March 2019*, Retrieved from <http://www.bountagu.com/wp-content/uploads/2016/09/Bountagu-CD-Plan-Y3-Y5-Final-to-BLx1.pdf>

²² Enfield Council, 2018, *Ward Profile: Lower Edmonton 2018*, Retrieved from <https://new.enfield.gov.uk/services/your-council/borough-and-wards-profiles/about-enfield-information-lower-edmonton.pdf>

32.3% of housing is owner-occupied, 47% of people live in social rented housing and 23% of people rent from a housing association or social landlord.²³

In 2017 the median house price for Lower Edmonton ward was £345,000, 13.8% less than the Borough median of £400,000.²⁴

- 22% of households have no household member that has English as their main language in Bountagu compared to the London average 12.9%.
- 45.3% of all families are lone parent families with dependent children in Bountagu compared to a London average of 27.6%.
- In the 'barriers to housing and services' domain of the Index of Multiple Deprivation, 100% of people in Bountagu are living in one of the 20% most deprived areas in England, compared to the London average of 47%.²⁵

9. Schools

The Bountagu area has one school, Eldon Primary School, which comprises a nursery, primary school and a Children's Centre.²⁶

9.1 Education

- 31% of working age people have no qualifications in Bountagu compared with 18% across London.
- In the 'education' domain of the Index of Multiple Deprivation, 54.2% of people in Bountagu are living in one of the 20% most deprived areas in England, compared to London average of 4.1%.²⁷ The number of children on free school meals is an accepted indicator of the degree of child poverty.

10. Community facilities and groups

In terms of indoor community facilities, Bountagu has an office on the Claverings Estate, with access to meeting rooms there. Westbourne Hall, off Eastbournia Avenue, is a community centre owned and managed by Enfield Council²⁸; until recently, Bountagu had a contract to use this facility and ran weekly luncheon and exercise sessions and occasional events there; however, the contract has recently expired. Bounces Road Community Hall in Foxglove Close can also be hired for community use subject to consent from Mencap, who occupy the building.²⁹

In terms of outdoor community facilities, Eldon Primary School on Eldon Road has large playing fields, which can be used with the consent of the school. It also has a community garden that is open to the public. Montagu Recreation Ground, strictly just outside the Bountagu area, has a children's playground, a multi-use games area and a large field. Based in the Pavilion at the Montagu Recreation Ground is the Eagles Boxing Club, which offers boxing and fitness classes for

²³ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

²⁴ Enfield Council, 2018, *Ward Profile: Lower Edmonton 2018*, Retrieved from <https://new.enfield.gov.uk/services/your-council/borough-and-wards-profiles/about-enfield-information-lower-edmonton.pdf>

²⁵ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

²⁶ Bountagu Big Local, 2016, *Community Development Plan April 2016 – March 2019*, Retrieved from <http://www.bountagu.com/wp-content/uploads/2016/09/Bountagu-CD-Plan-Y3-Y5-Final-to-BLx1.pdf>

²⁷ OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

²⁸ Bountagu Big Local, 2016, *Community Development Plan April 2016 – March 2019*, Retrieved from <http://www.bountagu.com/wp-content/uploads/2016/09/Bountagu-CD-Plan-Y3-Y5-Final-to-BLx1.pdf>

²⁹ Bountagu Big Local, 2013, *Bounces Road/Montagu Road Big Local Area Big Local Plan*, Retrieved from https://www.londonplay.org.uk/resources/0000/1068/Bountagu_Plan.pdf

people of all ages.³⁰ Other outdoor community facilities include Salmons Brook footpath and, in Lower Edmonton but outside Bountagu, Forest Road Jubilee Park.

There are no static libraries in the ward; however, there is a library just to the south of the ward in neighbouring Edmonton Green. The ward has no leisure centres within its boundaries, the nearest facilities being located in the neighbouring ward of Edmonton Green. The Alleyn School of Japanese Karate is based on Bounces Road. There are various community-based organisations.³¹

10.1 Transport

- 49% of households have no car in Bountagu compared with 42% across London.³²

11. Community Safety

The Enfield Safer and Stronger Communities Board, which focuses on community safety, is made up of the Local Authority, the police, the fire brigade, probation services and the clinical commissioning group (CCG). Their latest Community Safety Plan covers 2017-2021, its priorities included:

1. Tackling violent crime - in all its forms
2. Keeping young people safe and reducing their risks from crime
3. Reducing burglary and keeping people safe at home
4. Promoting cohesion and tackling hate crime
5. Dealing with anti-social behaviour.³³

There are also Community Action Partnerships Enfield (CAPEs) that are very active in bringing together members of the public with agencies such as local business representatives and councillors, representatives of housing associations and community groups, and the local police and PCSOs. The borough has 21 CAPEs, spread across three neighbourhoods;

- Southgate and West neighbourhood
- Enfield and North neighbourhood
- Edmonton and South neighbourhood

Bountagu is in Edmonton and South neighbourhood. At each meeting (usually monthly or every two months), the CAPEs set three promises for their ward. These tend to be short-term issues needing low resources.

Within the neighbourhoods, there are Neighbourhood Panels, made up of CAPEs from across the neighbourhood. These panels determine the longer-term priorities and look at common themes between the neighbourhoods. They set priorities which may be more resource-intensive for the police.

The Safer Neighbourhood Board covering the whole of Enfield has representation from the Borough's CAPEs and Neighbourhood Panels. This considers such issues as the Youth Offending Service, modern slavery and human trafficking, the Police Schools Unit, counter-terrorism and the Police Basic Command Unit and reviews the latest crime statistics.³⁴

³⁰ Bountagu Big Local, 2013, *Bounces Road/Montagu Road Big Local Area Big Local Plan*, Retrieved from https://www.londonplay.org.uk/resources/0000/1068/Bountagu_Plan.pdf

³¹ Enfield Council, 2018, *Ward Profile: Lower Edmonton 2018*, Retrieved from <https://new.enfield.gov.uk/services/your-council/borough-and-wards-profiles/about-enfield-information-lower-edmonton.pdf>

³² OCSI, 2019. *Local Insight profile for 'Bountagu (Bounces-Montagu)' area*, Retrieved from local.communityinsight.org

³³ Enfield Council, *SSCB Partnership Plan 2017-2021-Community safety.pdf*.

³⁴ Enfield Council, *Enfield Safer Neighbourhood Board*, Retrieved from <https://governance.enfield.gov.uk/mgCommitteeDetails.aspx?ID=657>

In the 'crime' domain in the 2015 Indices of Deprivation, Bountagu is within the most deprived 30-40% of neighbourhoods in England. The crime domain measures the risk of personal and material victimisation and is made up of four indicators:

- violence
- criminal damage
- theft, and
- burglary

In Lower Edmonton as a whole, 1,356 crimes were recorded between February 2018 and February 2019. The three main offences reported were:

- violence against the person (39% of crimes - 534 incidents)
- theft and handling (30% of crimes - 392 incidents)
- criminal damage (10% of crimes - 136 incidents)

12. Upcoming Changes, Potential Opportunities, Challenges

12.1 Edmonton Green Masterplan

Edmonton Green Masterplan embodies the aspiration of linking up with the Big Local community in order to hear its views and ensure the Masterplan reflects its priorities.

Issues raised by the community for Edmonton Green Masterplan:

- More jobs and training
- Safety and anti-social behaviour
- Healthier lifestyles
- Public transport links
- Road improvements
- Access to green spaces
- Better range of shops
- More schools
- Better market
- New hotel
- More mall improvements
- Make the area more attractive

The Masterplan's aims are:

- Improved shopping area
- More attractive and cleaner environment to spend time in
- More jobs and training
- Improved open spaces
- Safer neighbourhood³⁵

12.2 Housing

- The draft Upper Lee Valley Opportunity Area Planning Framework (2013) identifies the A1010 corridor, including Edmonton Green, as a Growth Area for new homes and jobs. The masterplan is an opportunity to plan for housing growth in a co-ordinated way and make sure that there are enough community facilities and capacity in transport to cope with housing growth.

³⁵ Enfield Council, 2012, *Edmonton Green Masterplan: Draft Issues and Options Report*, Retrieved from <https://governance.enfield.gov.uk/mgConvert2PDF.aspx?ID=23019>

- Part 2 of the Upper Lee Valley OAPF describes plans for the large Meridian Water development around Angel, Edmonton.³⁶
- Enfield's Housing Strategy Document 2012-2017 has the following three main aims:
 - o Aim 1: Address housing need and promote personalised housing advice, options and choices
 - o Aim 2: Increase housing supply to meet the needs of local people
 - o Aim 3: Improve the quality of Homes and neighbourhoods and contribute to strong communities³⁷
- This Housing Strategy Document also refers to estate renewals, which includes building new estates in various parts of the Borough.³⁸
- A New London Architecture document describes the housing initiatives being undertaken in London Boroughs, including the Core Strategy and Key Development Areas in Enfield, of which the most relevant to Bountagu is Meridian Water.³⁹

12.3 Environment

- The open spaces in Edmonton provide an opportunity in playing a greater role in community cohesion, cultural diversity, health and reducing the fear of crime.
- The Parks and Open Spaces strategy (2010-2020)⁴⁰ sets out the following for Edmonton Green (the ward neighbouring Lower Edmonton):
 - o Improvements could be made to the quality of the following sites: Church Street Recreation Ground, Montagu Recreation Ground (improved tree and shrub planting) and Craig Park.
 - o Opportunities should be taken to provide more children's play space (Montagu Recreation Ground has recently had new play equipment installed).
 - o Green links should be improved between open spaces.
 - o The Green also offers opportunities to improve recreational provision in order to upgrade its status to a small local park. The site has basic landscaped and seating areas, but these could be improved.

12.4 Meridian Water Masterplan

- New retail space at Willoughby Lane
- New workspace Leaside Road and employment hub for 9000 new jobs at a 2-3-acre site along the North Circular.
- New boulevard, connecting the train station in the West to the Lee Valley Regional Park in the East.
- Further major investment in schools, health services, community facilities, parks, leisure and culture and transport infrastructure to come.
- Employment offers will be developed across the site to attract major employers and start-ups.
- More local social enterprise.
- 10,000 construction jobs to be created for life of the regeneration programme.⁴¹

³⁶ <https://new.enfield.gov.uk/services/planning/upper-lee-valley-oapf-part2-planning.pdf>

³⁷ https://www.google.co.uk/url?sa=t&rct=j&q=&esrc=s&source=web&cd=1&ved=2ahUKewitnej5sa_iAhXxTRUIHQ3bBEsQFjAAegQIAxAC&url=https%3A%2F%2Fnew.enfield.gov.uk%2Fservices%2Fhousing%2Fhousing---strategy---housing-strategy-2012-2027.pdf&usg=AOvVaw2E-ApU8Rkd7TIEymhwCugf

³⁸ <https://new.enfield.gov.uk/services/planning/dmd-adopted-planning.pdf>

³⁹ https://newlondonarchitecture.org/docs/borough_strategies_2017.pdf

⁴⁰ Enfield Council, 2012, *Edmonton Green Masterplan: Draft Issues and Options Report*, Retrieved from <https://governance.enfield.gov.uk/mgConvert2PDF.aspx?ID=23019>

⁴¹ Meridian Water, 2019. Retrieved from <https://www.meridianwater.co.uk/#intro> on 15th March 2019

12.5 Challenges

There are a number of challenges in the Bountagu Big local area, including:

- The range and number of temporary tenancies in the Big Local area
- Insecure accommodation, multiple occupancy
- The transient nature of the local population
- Lack of cohesion owing to the population turnover
- Transport links
- Volume of development in and around the Big Local area
- Some recent loss of momentum with the Big Local programme because of local challenges
- A large population of 0- to 19-year-olds
- Large proportion of children living in poverty
- A lack of statutory infrastructure
- Opportunities to forge constructive links with the Meridian Water scheme, e.g. acting as a jobs broker or providing training to get people into employment

Appendix B: Community Research - Residents Survey

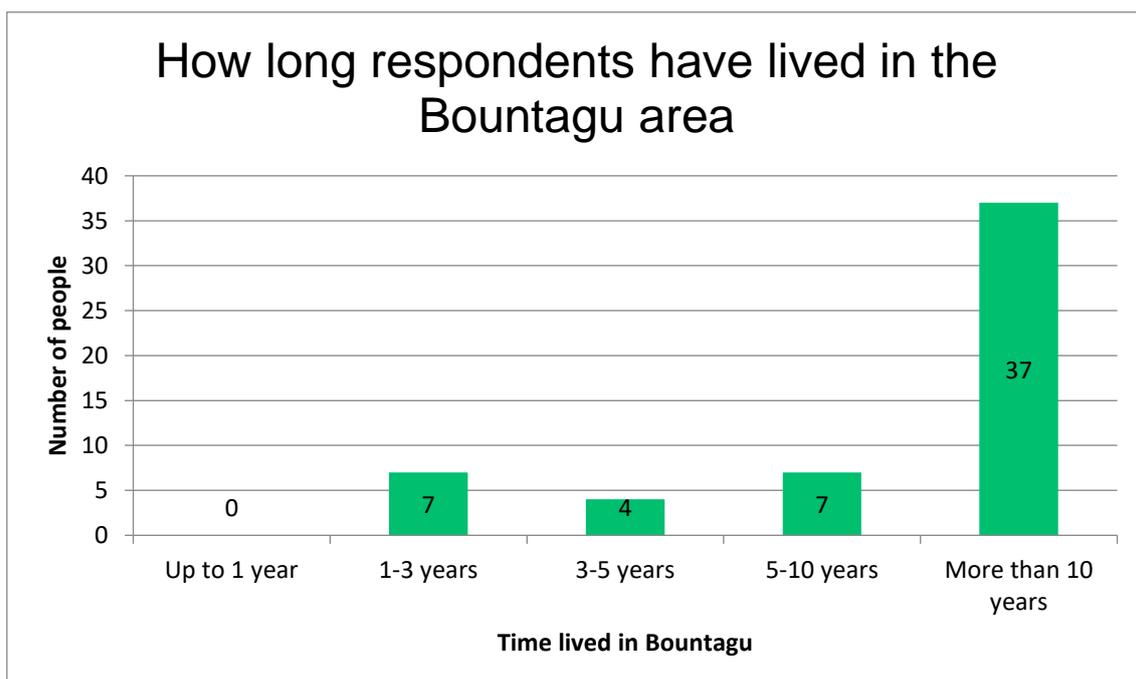
Three Community Regen researchers and one Bountagu Partnership member conducted the research over two days. A total of 64 resident surveys were completed: 35 surveys were completed on the street and at the Bountagu Coffee Morning, and there were an additional 29 online surveys.

The profile of the 64 respondents was as follows:

- Most people are employed or self-employed (51%) and retired (28%)
- 67% of people have something to worry about at the moment
 - o Residents' worries are mainly issues related to safety and crime, finances, debt and money as well as health and mental health issues
- 25% are 65+ years old, 21% are 35-44 years old, 19% are 45-54 years old, 19% are 55-64 years old, 11% are 25-34 years old, 4% are under 18 and 2% are 19-24 years old.
- 59% are female and 41% male
- English is the first language of 68% of the residents
- 19% have a disability
- 42% are from a White ethnic group, 33% are from a Black / African / Caribbean / Black British ethnic group, 17% are from an Other ethnic group (Turkish and Cypriot are within this group and both represent at 6% of the respondents), 4% are from an Asian / Asian British ethnic group and 4% are from a Mixed or Multiple ethnic groups.

How long respondents have lived in the neighbourhood:

Most respondents have been living in their current neighbourhood for more than 10 years. We spoke to no one who has lived in the area less than a year - this may be a result of difficulties engaging new residents.

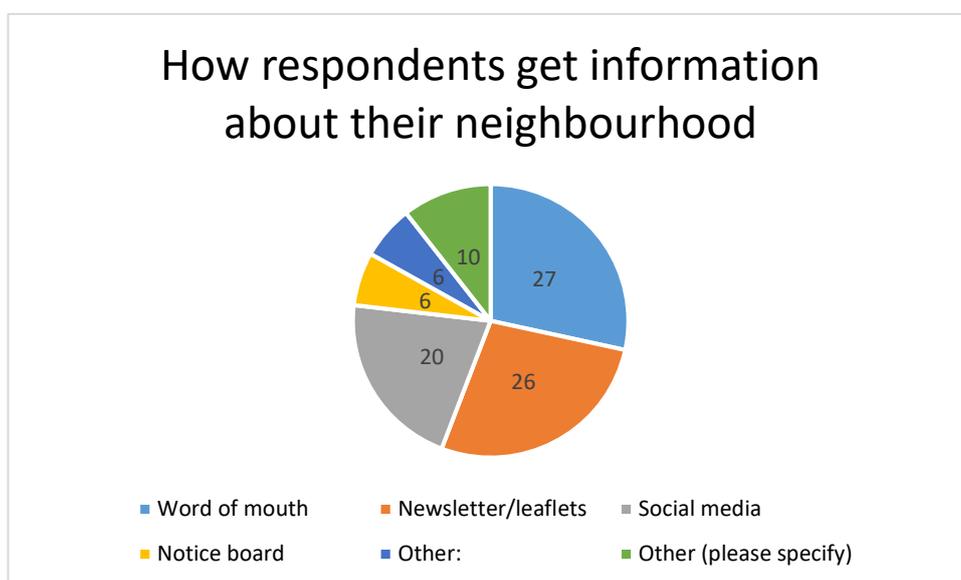


How respondents keep informed about their neighbourhood:

The most important channels through which residents are kept informed are:

- Word of mouth
- Newsletters
- Social media

Of those residents who have lived in the area for 5-10 years, the most popular way to get information was by *newsletters*. For the other age groups, *word of mouth* was the most popular way, apart from people who have lived in the area for 3-5 years who got their information through *word of mouth* and on *social media*. One thing that was brought up in the comments section was there used to be a regular free newspaper where residents got up-to-date information.



What are the best things about living in the area?

Residents report that the best things about living in their neighbourhood are:

- Public transport/transport link/buses/trains (26)
- Friendly neighbourhood/community/people (24)
- Shop/accessibility to shops (14)
- Multi-cultural/diversity/ mix of people (12)

(In brackets is the number of times this was mentioned)

People here are friendly and helpful. (Resident)

Multicultural society. (Resident)

Ease of transport into central London. (Resident)

Local facilities - The Ark, shops with friendly helpful staff. (Resident)

What are the things that would make their neighbourhood a better place to live?

Residents reported that improvements in the following would make their neighbourhood a better place to live:

- Issues related to safety and crime (47)
- Having a better environment, less rubbish/fly-tipping and greener spaces (27)
- Youth opportunities and activities (16)

(In brackets is the number of times this was mentioned)

Investment in local community facilities/services especially for children & young people. (Resident)

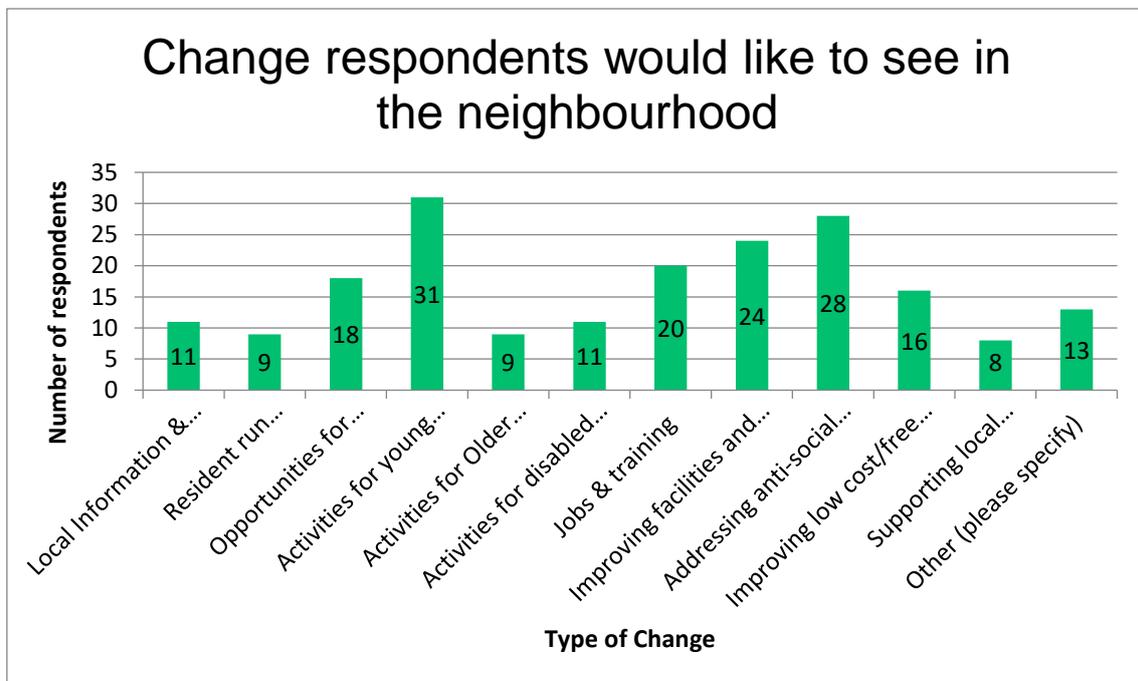
Cleaner and safer streets e.g. fly tipping, lighting, and road and pathway repairs. (Resident)

Cleaner place to live. (Resident)

Improvements residents would like to see in their neighbourhood:

The main changes that residents would like to see are:

- Activities for young people and teenagers (31)
- Addressing anti-social behaviour (28)
- Improving facilities and the local environment (24)



Comparing changes residents would like to see in their area with length lived in the area:

Of those who have lived in the area for 1-3 years *improving facilities and the local environment* was the main change that they would like to see. *Opportunities for people of different ages and from different communities to come together, activities for young people and teenagers and jobs and training* were other changes they would also like to see.

People who have lived in the area 3-5 years wanted to focus on change to do with *jobs and training* and *addressing anti-social behaviour*.

Those who have lived in the area for 5-10 years *activities for young people and teenagers* was the main priority followed by *activities for disabled people/carers/parents*.

And, people who have lived in the area over 10 years *addressing anti-social behaviour* followed by *activities for young people and teenagers* were the main changes they wanted to see.

Comparing changes residents would like to see in their area with personal circumstances:

For those employed *activities for young people and teenagers* was the most important change followed by *jobs and training* and *improving local facilities and the local environment*.

For those not employed *addressing anti-social behaviour* and *activities for young people and teenagers* were the most important changes. Followed by *jobs and training* and *improving local facilities and the local environment*.

For those who are retired *addressing anti-social behaviour* was the most important change followed by *improving local facilities and the local environment*.

Only one student responded, and they wanted change on *resident-run community activities and decision locally*, *jobs and training* and *general crime*.

Comparing changes residents would like to see in their area with age groups

The main areas that 0- to 18-year-olds wanted change in were *jobs and training* and *low cost and free activities*.

For 19-24-year-olds *resident-run community activities and decision locally*, *jobs and training* and *general crime (only one respondent)* were the main areas for change.

For 25-34-year-olds *activities for young people and teenagers* followed by *job and training* were the most important areas for change.

For 35-44-year-olds *activities for young people and teenagers* followed by *addressing anti-social behaviour* were the most important areas for change.

For 45-54-year-olds *improving local facilities and the local environment* followed by *addressing anti-social behaviour* were the most important areas for change.

For 55-64-year-olds *addressing anti-social behaviour* followed by *opportunities for people of different ages and from different communities to come together* were the most important areas for change.

For 65+ *addressing anti-social behaviour* and *improving local facilities and the local environment* were the most important areas for change.

Comparing changes residents would like to see in their area with gender

Both males and female wanted to *address anti-social behaviour*. Females found it equally important to focus on *activities for young people and teenagers*.

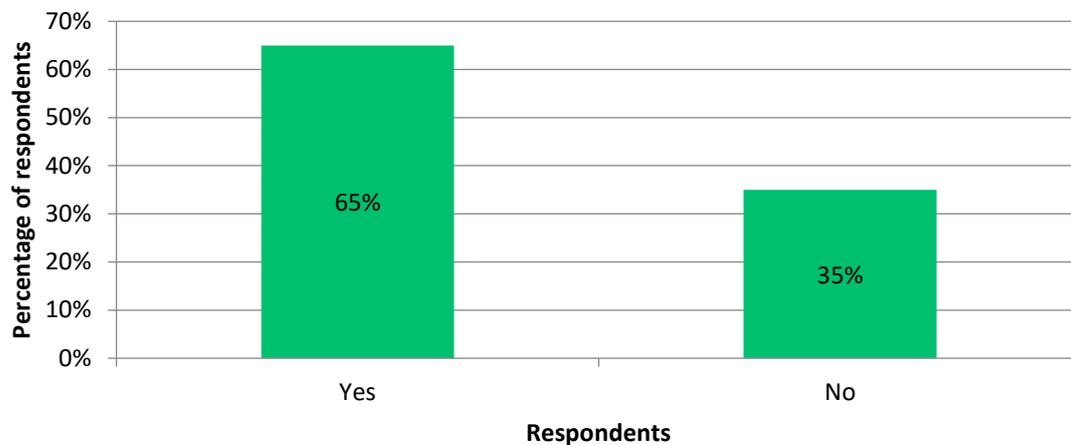
Comparing changes residents would like to see in their area with whether they are disabled or not

Both groups were interested in *addressing anti-social behaviour*, however this was a high priority for disabled people. And, disabled people chose *improving local facilities and the local environment*.

Getting involved with Bountagu Big Local:

Most respondents would be interested in getting involved with Bountagu Big Local

Percentage of respondents who would like to get involved with Bountagu Big Local



The ways residents would like to get involved with Bountagu Big Local:

The main ways that respondents would like to get involved with Bountagu Big Local are:

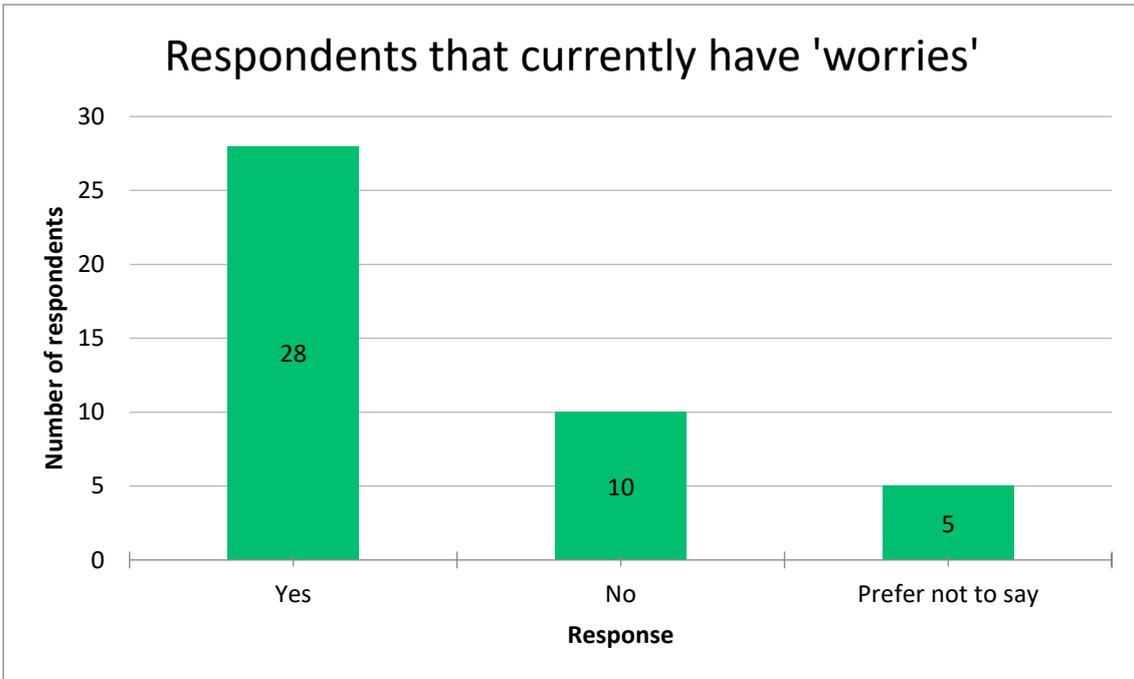
- 82% (28/34) would like to receive regular information
- 65% (22/34) would like to attend open meetings
- 56% (19/34) are happy to be contacted by Bountagu Big Local

How respondents would like to get involved with Bountagu Big Local



Most people have 'worries' at the moment - the main 'worries' are:

- Issues related to safety and crime (14)
- Finances, debt and money (4)
- Health and mental health issues (3)



Skills to offer Bountagu Big Local
Education and Training, Admin, Organisation
Childminding - school runs
Mechanic
Video maker
Teach taekwondo / train
Part of neighbourhood watch and coffee morning
Carer, caring skills and knowledge of addiction and homelessness
Make picture - an artist and painter
Help reach out to the Somali Community
Public speaking, counselling/listening
Working with VCS knowledge
Graphic Design, Administration, Project Management, Event Management
I am an art teacher and learning consultant
Administrative skills
How to help disabled
Arts and crafts

Appendix C: Community Research - Stakeholder Survey

The survey link was sent to all Bountagu Big Local stakeholder and all four responses were filled out online on SurveyMonkey.

The profile of the four respondents was as follows:

- There was one Company director, a respondent from the Metropolitan Police, Zinfinity's owner and Enfield Council's Consultation and Residents Engagement Manager.
- Three respondents have been directly involved with Bountagu and one supports the Bountagu local community.
- Half of respondents had delivered or currently deliver work with Bountagu Big Local residents

The respondents engage with Bountagu in a variety of ways:

- *"Language support and bilingual advice and advocacy."*
- *"Regular meetings every 4 to 6 weeks."*
- *"Run workshops, drop leaflets, network."*
- *"Possibly through engagement with Council consultations."*

Three out of four respondents would like Bountagu to deliver more with Bountagu Big Local residents - ideas included:

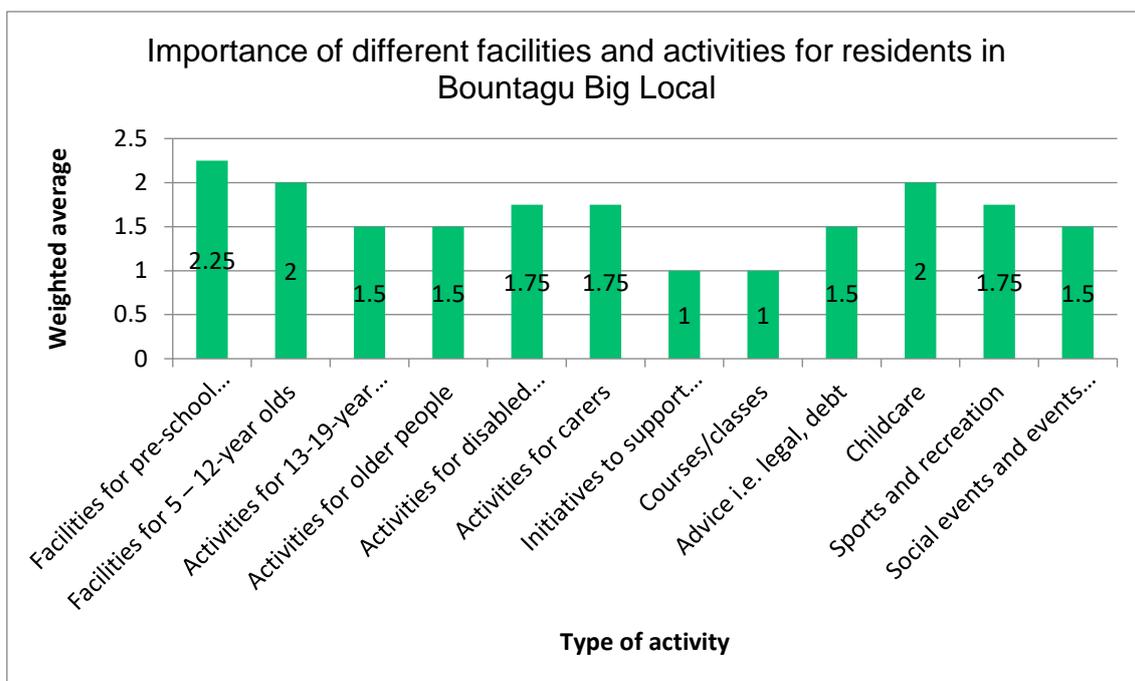
- *"Setting up business and employment support."*
- *"Creative workshops where people can learn new skills, feel empowered, have fun, meet their neighbours. Regular sessions where people can talk about community ideas in a friendly casual way. Brightening the area with art the residents have created."*

Things that would improve the quality of life of residents of Bountagu Big Local

- Improve economy/ settings up small business
- Training and Employment opportunities.
- Safeguarding
- Help people feel and be safe
- Language support and bilingual advice and advocacy
- Diverse activities for local kids
- Attending Activities
- Attractive community spaces and social community facilities
- Open space greening projects/landscaping

Importance of different facilities and activities for residents in Bountagu Big Local:

Out of the four respondents, most felt that facilities for pre-school children was the most important followed closely by childcare and facilities for 5-12-year-olds.



Opportunities for stakeholder organisations and Bountagu Big Local to work together in the next two to three years:

- *“Working with new and [existing] business in the local area [to] support employment.”*
- *“We are planning a community get together event in June 2019 and would love to get the hub involved.”*
- *“There is so much that I can [do] with the community if I can find the money.”*
- *“The Consultation and Engagement Team is part of the Strategic Partnership team, which includes developmental support for third sector organisations.”*